



**EMS**  
Leadership Academy  
SAFETY FORUM

FREE VIRTUAL  
CONFERENCE  
MAY 1 & 2, 2020  
EMSSafetyForum.com

## Global Innovations and EMS Safety Research

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Chair, TRB, EMS Safety Subcommittee, National Academies  
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Assuta Medical Center, Ashdod, Ben Gurion University, Israel



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Much of what you shall hear today is thanks to the work of all of those in the:



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and the National Academies of Science, Medicine and Engineering  
Transportation Research Board's  
ANB10(5) EMS Safety Subcommittee



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## Who am I?

- ▶ Nadine Levick MD, MPH, FACEM, FRACGP
- ▶ Emergency Medicine Physician and Public Health Academic, (USA- Johns Hopkins, Columbia/Harlem, Maimonides, Montefiore; Australia – Royal Melbourne, Royal Childrens Hospitals, Royal Australian Flying Doctor Service; now Israel – Assuta Ashdod Hospital , Ben Gurion University)
- ▶ Inaugural Chair, EMS Transport Safety Subcommittee TRB, National Academies, USA
- ▶ Founding Principal Investigator of PECARN
- ▶ Founder of EMS Safety Foundation
- ▶ Founder of Objective Safety Information Portal
- ▶ Recipient, International Society of Automotive Engineers, Women's Leadership Award for EMS Safety




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## Today's Outline

- Historical perspectives
- New World Order
- Key determinants
- Innovation dimensions
- Cheaper Better Safer
- Open source
- Challenges




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## Leadership and Innovation

- “Being responsible sometimes means pissing people off... By procrastinating on the difficult choices, by trying not to get anyone mad, and by treating everyone equally "nicely" regardless of their contributions, you'll simply ensure that the only people you'll wind up angering are the most creative and productive people in the organization.”



A Leadership Prince from General (Ret.) Colin Powell, Former Secretary of State, USA



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## So what is safety?

- condition of being protected against undergoing or causing harm, injury or loss



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## And.. what is innovation?

- Something new, original and more effective



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## So what is design?

- a process of developing purposeful and innovative solutions that embody functional and aesthetic demands



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## Joe Bourgraf, President, Ferno Group

- “To create an innovative and model EMS system... we must engage in a collaborative and cross-functional conversation among the many contributing partners in the EMS industry. EMS suppliers should embrace and drive new innovation.. to improve the process and efficiency of delivering service, while advancing the level and outcome of emergency care”



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## From low tech to high tech

- System of Safety
- Think of the overall impact
- Small low cost changes in practice
- Policies that augment safety
- Innovation in design from micro to macro
- Preparedness and Training

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## EMS Risk and Design needs

- Transport Medicine

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## New World Order

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## Covid19, the 2020 Pandemic

Photo: Johnson Hospital Center medical staff stand outside of the emergency room bay, April 8, 2020 at Lake Park, GA.  
Credit: Dave Delgado/Getty Images

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## New Tragic Hazards for EMS April 21, 2020

Coronavirus News: FDNY mourns death of EMT from COVID-19

NEW YORK CITY (CBS2) - The Fire Department of New York is mourning the loss of EMT-paramedic Idris Bey, age 47, from COVID-19.

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## April 22, 2020

NYC EMT Idris Bey dies of coronavirus, becoming 8th active FDNY member killed by pandemic

Emergency Clinicians Save Time

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## May 1, 2020

### NY ambulance volunteer dies from COVID-19

Sal Marcano, 66, who volunteered driving ambulances for Blooming Grove Volunteer Ambulance Corps, died Thursday.

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## April 28, 2020 > 24 Covid19 USA EMS Provider deaths

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## Very Important Principle

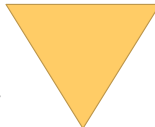
Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

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### How does design happen in EMS

- Tradition
- Experience
- Vision
- Interdisciplinary



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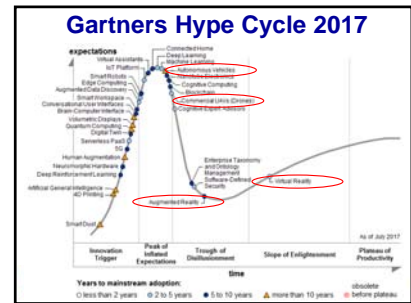
### EMS Safety's frontier -

- the interface of disruptive new tech and operational practice at all levels of the EMS system and across disciplines

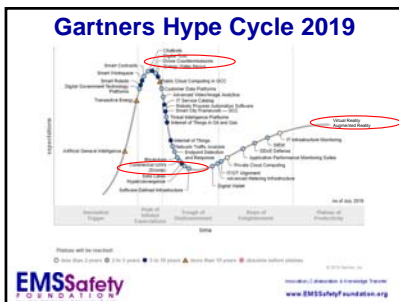
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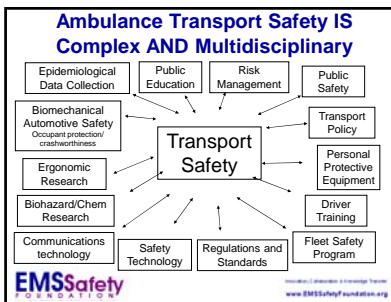
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### Key elements to transport safety

- Impact Biomechanics
- Transport Ergonomics
- Fleet Safety
- And now so key...effective PPE....

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### Safety Dimensions we know

- Safe systems – CRM / transport system safety
- Risk perception
- Fleet and operations management
- Vehicle design safety
- Scene safety
- Patient Handling: physical & biological hazards
- Health and wellness
- Hours of service

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### TRB EMS Safety Summit

<http://www.EMSSafetyFoundation.org/2012TRBSummitMultimediaWithLinks.pdf>



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### TRB TRANSPORTATION RESEARCH BOARD OF THE NATIONAL ACADEMIES

#### The 2012 TRB EMS Safety Summit

print this page & your smart phone will play the 8 sessions from the QR codes

- 1: Intro & Data and Recent Initiatives
- 2: Transport, Human Factors - Bridging Diverse Disciplines
- 3: Testing and Standards
- 4: New systems safety technology solutions & telematics
- 5: Fleet management strategies
- 6: Innovative Vehicle Design
- 7: Operationalizing Safety
- 8: Panel: How to optimize the safety of your existing fleet

Wrap up – from Prof. Art Cooper

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**Now we have many new technologies**

- Fleet management tools
- Vehicle design
- Visibility
- Drones
- AR
- VR
- AI
- Digital Health
- The Cloud
- The Crowd

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**1980's Then....**




**And NOW!...**

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**USA 1980's Then....**




**And 2019...**

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**PREDICTABLE  
PREVENTABLE  
and  
NO ACCIDENT**

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**So ambulance design  
technical science....  
Not really a new issue**

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**1864 Ambulance Design Patent  
re: safety of ambulance design  
> 150 years ago**



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**If you were to survey for what  
would enhance safety and  
efficiency then....**

- Likely "more rest stations"
- Not likely – "the combustion engine"

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**EMS Safety timeline**

- Didn't know it was an issue – 60's-70's
- Knew it was an issue – but didn't really know what to do – 80's-90's
- Safety technical data rolls out – past 10 years
- **Change and adoption challenges – we are here now**

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### USA Absence of technical automotive safety performance standards and oversight

- Multiple different consensus, not technical vehicle standards
- Challenges in identifying best practice
- Myriad of unregulated commercial products
- No system safety performance standards
- Absent national safety oversight

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**In the USA there are more safety standards for moving cattle than for moving patients**




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**The Laws of Physics Prevail..**



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**In the absence of a data capture system for EMS safety performance Government estimates can understate the situation**



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**Of course medics are not wearing their seat belts...**

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**Challenging design related Human Factors**

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**Equipment hard to reach**



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**Interior design exposes EMS to unnecessary automotive and ergonomic hazards**



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**Safety in EMS is MULTIDISCIPLINARY**

- clinical practice
- public health
- automotive safety
- impact biomechanics
- human factors
- fleet safety

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**ANNUAL CONFERENCE & EXPO | 2014**

May 31 - June 3, 2014 - Palais des Congrès de Montréal - Montréal, Canada

**Health Care Systems Rm 511-A**

**Enhancing Ambulance Operational Practice with a Systems Safety Approach**

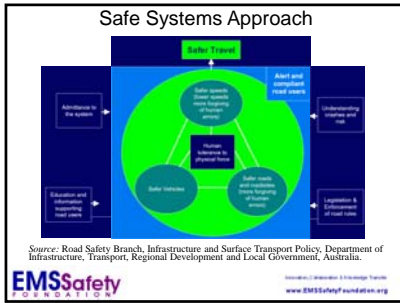
Nadine Levick, MD MPH  
Research Director, EMS Safety Foundation  
CEO, Objective Safety  
New York, NY



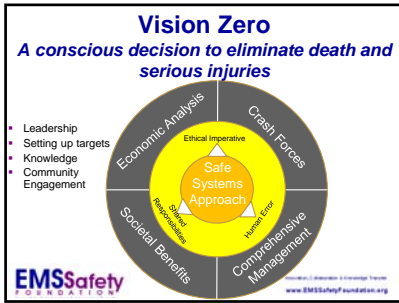
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### Safety of the...

- Provider
- Public
- Patient

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### Safety is a tool to save

- Lives
- Time
- Money

must be evidenced based

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### Science of Safety Design

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**Work Smarter NOT Harder**



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**Learning from our international colleagues**  
[www.Rettmobil.com](http://www.Rettmobil.com)




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The old expensive and not versatile



and the new...

Rapidly and game changing technology and cheaper, better, very versatile




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**Some examples of Global Innovation**



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**Fleet Mix ?**




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**The Motorcycle Medics**




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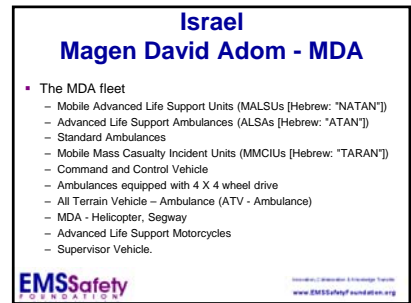




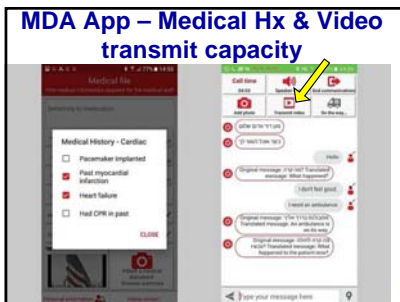
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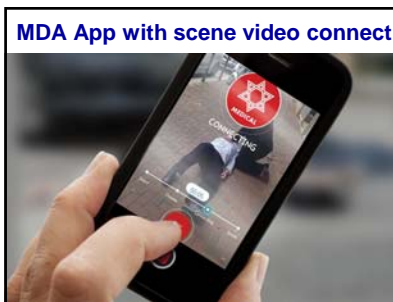
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### New Models in the Corona Era

- 25- 30% EMS runs are non transport
- 30% of EMS transports to the ED are discharged home within 4 hours
- 24/7 national physician video interactive telemedicine support for these cohorts

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### EMS Triage... no.. Voting booth

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### A multicultural service

Magen David Adom

A beautiful photo that shows how Israelis come together in a time of crisis.

MCA's staff and volunteers may come from different religions and backgrounds, but all of them are integral and committed to helping Israelis fight in coronavirus. #magen #mca #israel

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### Innovative Fleet Funding

Emergency Vehicle Honour Roll

State	Agency	Agency Website	EMV Support Mechanism
Alabama	Alabama State Police	alstatepolice.com	EMV Support Mechanism
Arizona	Arizona State Police	azstatepolice.com	EMV Support Mechanism
Arkansas	Arkansas State Police	arkstatepolice.com	EMV Support Mechanism
California	California State Police	calstatepolice.com	EMV Support Mechanism
Colorado	Colorado State Police	coloradostatepolice.com	EMV Support Mechanism
Connecticut	Connecticut State Police	ctstatepolice.com	EMV Support Mechanism
Delaware	Delaware State Police	delstatepolice.com	EMV Support Mechanism
Florida	Florida State Police	flstatepolice.com	EMV Support Mechanism
Georgia	Georgia State Police	gastatepolice.com	EMV Support Mechanism
Hawaii	Hawaii State Police	hi-statepolice.com	EMV Support Mechanism
Idaho	Idaho State Police	idstatepolice.com	EMV Support Mechanism
Illinois	Illinois State Police	ilstatepolice.com	EMV Support Mechanism
Indiana	Indiana State Police	instatepolice.com	EMV Support Mechanism
Iowa	Iowa State Police	ia-statepolice.com	EMV Support Mechanism
Kansas	Kansas State Police	ksstatepolice.com	EMV Support Mechanism
Kentucky	Kentucky State Police	ky-statepolice.com	EMV Support Mechanism
Louisiana	Louisiana State Police	la-statepolice.com	EMV Support Mechanism
Maine	Maine State Police	me-statepolice.com	EMV Support Mechanism
Maryland	Maryland State Police	md-statepolice.com	EMV Support Mechanism
Massachusetts	Massachusetts State Police	ma-statepolice.com	EMV Support Mechanism
Michigan	Michigan State Police	mi-statepolice.com	EMV Support Mechanism
Minnesota	Minnesota State Police	mn-statepolice.com	EMV Support Mechanism
Mississippi	Mississippi State Police	ms-statepolice.com	EMV Support Mechanism
Missouri	Missouri State Police	mo-statepolice.com	EMV Support Mechanism
Montana	Montana State Police	mt-statepolice.com	EMV Support Mechanism
Nebraska	Nebraska State Police	ne-statepolice.com	EMV Support Mechanism
Nevada	Nevada State Police	nv-statepolice.com	EMV Support Mechanism
New Hampshire	New Hampshire State Police	nh-statepolice.com	EMV Support Mechanism
New Jersey	New Jersey State Police	nj-statepolice.com	EMV Support Mechanism
New Mexico	New Mexico State Police	nm-statepolice.com	EMV Support Mechanism
New York	New York State Police	ny-statepolice.com	EMV Support Mechanism
North Carolina	North Carolina State Police	nc-statepolice.com	EMV Support Mechanism
North Dakota	North Dakota State Police	nd-statepolice.com	EMV Support Mechanism
Ohio	Ohio State Police	ohio-statepolice.com	EMV Support Mechanism
Oklahoma	Oklahoma State Police	ok-statepolice.com	EMV Support Mechanism
Oregon	Oregon State Police	or-statepolice.com	EMV Support Mechanism
Pennsylvania	Pennsylvania State Police	pa-statepolice.com	EMV Support Mechanism
Rhode Island	Rhode Island State Police	ri-statepolice.com	EMV Support Mechanism
South Carolina	South Carolina State Police	sc-statepolice.com	EMV Support Mechanism
South Dakota	South Dakota State Police	sd-statepolice.com	EMV Support Mechanism
Tennessee	Tennessee State Police	tn-statepolice.com	EMV Support Mechanism
Texas	Texas State Police	tx-statepolice.com	EMV Support Mechanism
Utah	Utah State Police	ut-statepolice.com	EMV Support Mechanism
Vermont	Vermont State Police	vt-statepolice.com	EMV Support Mechanism
Virginia	Virginia State Police	va-statepolice.com	EMV Support Mechanism
Washington	Washington State Police	wa-statepolice.com	EMV Support Mechanism
West Virginia	West Virginia State Police	wv-statepolice.com	EMV Support Mechanism
Wisconsin	Wisconsin State Police	wi-statepolice.com	EMV Support Mechanism
Wyoming	Wyoming State Police	wy-statepolice.com	EMV Support Mechanism

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### Malaysian Ambulances

- Modern automotive vans
- No disruption of vehicle integrity
- Clever and data driven interior layout
- Structured system of policy

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**Some new aspects**

- Vehicles – smarter, sleeker, safer – CHEAPER!
- Operations – new technology tools
- Interdisciplinary infrastructure – new global platforms

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**Ambulance Safety Innovation  
Design Module 1.0**  
[www.INDEMO.info](http://www.INDEMO.info)  
**the future concepts you can  
have right now!!!**  
**Better, safer and cheaper**

**INDEMO 1.0**  
POWERED BY EMS SAFETY FOUNDATION

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**LED lights on the stretcher**

Simple equation

- Strip of LED lights + small battery + switch = \$20
- Can see where the stretcher is going at night
- Fewer tripping injuries, fewer dropped patients


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## Voice Activated

<http://www.emssafetyfoundation.org/video/INDEMOREDSTROBE.mp4>



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## Telematics

- How much technology and data and of what type do you need to improve fleet safety performance



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## Fleet telematics tools




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## Next is now!

- Fleet mix
  - Drones
  - Vertical take off vehicles
- Voice activated commands
- Mixed reality
- Advanced Smart phone technology
- Connected health
- Wireless patient monitoring
- Health Information Exchange (HIE) Applications



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## Virtual Reality First Aid/EMS

- Just released - Virtual Reality Scenarios that you can build, April 2020 -- and with gratis Covid19
- Real First Aid, First Aid and MCI VR both physical simulation scenarios Jan 2018
- Haccobz Iptal, Published on Jan 27, 2018
- IRC InCouncil, Published on Oct 10, 2017
- ResuscCouncilUK, Published on Sep 8, 2017
- Marco Vettorello, Published on Sep 3, 2017



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## Virtual Reality Patients – EMS

[www.VRpatients.com](http://www.VRpatients.com)



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## VR Training that you can create




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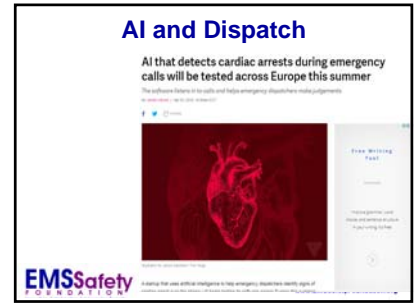
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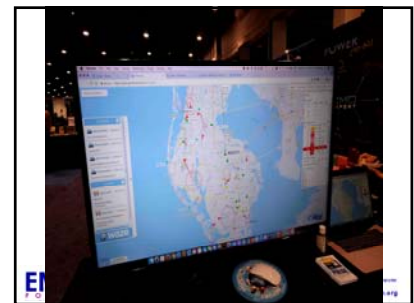
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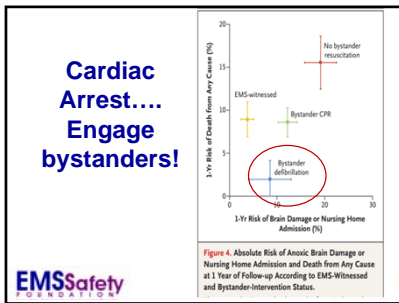
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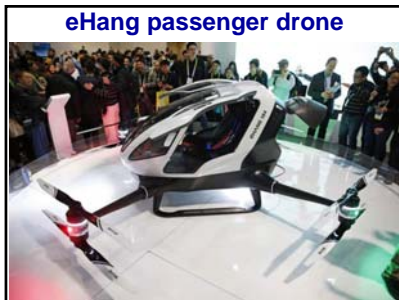
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### Very Important Principle

Ambulance transport safety is part of a SYSTEM, the overall balance of risk involves the safety of all occupants and the public

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### Technical Collaboration is key

- We are NOT the experts in this science
- We cannot afford to play the silo game here, it is costing lives, time and money
- We MUST have a meaningful evidenced based approach to design, operations and policy
- We must be outcomes driven

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### Conclusion

- 1) Safety must be inherent to operational process design and practice
- 2) Engagement of appropriate interdisciplinary expertise in systems design, transport safety human factors and safety analysis is essential
- 3) An understanding of the complex interplay between patient, provider and public safety from a systems perspective and culture is key to addressing effective and safe operational EMS performance.

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**Your electronic handout/resource link with all text slides**



Or if you are > 45 years

[www.objectivesafety.net/PDFHO.htm](http://www.objectivesafety.net/PDFHO.htm)

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<http://www.objectivesafety.net>  
**Your Handout and Additional Resources**



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